

PUBLIC TENDER AWARD NOTICE

Provision of Customer Contact Center Management Services

The general public is notified of the following award decision by the Accounting Officer;

Tender Reference	AB/276/2024
Tender/Request Title	Provision of Customer Contact Centre Management Services for Air Botswana
Publication Date	21 June 2024
Date of Award	07 October 2024
Nature of Requirement	Services
Method of Procurement	Open Domestic Bidding
Name and address of successful tenderer.	Botswana Telecommunications Corporation Limited P O Box 700, Megaleng, Plot 50350, Khama Crescent Gaborone, Botswana
Contract Duration	36 Months
Contract Amount	BWP 9,574,216.72 (VAT incl.)

